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Bib Data Sheet

CONFIRMATION NO. 9621

SERIAL NUMBER 09/995,027	FILING DATE 11/27/2001 RULE	CLASS 379	GROUP ART UNIT 2643	ATTORNEY DOCKET NO. 83766
<b>APPLICANTS</b> Anthony J. Dezonno, Bloomingdale, IL; <i>None</i>				
<b>** CONTINUING DATA</b> <i>None</i>				
<b>** FOREIGN APPLICATIONS</b> <i>None</i>				
<b>IF REQUIRED, FOREIGN FILING LICENSE GRANTED</b> ** 12/11/2001				
Foreign Priority claimed 35 USC 119 (a-d) conditions met	<input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after Allowance	STATE OR COUNTRY IL	SHEETS DRAWING 3	TOTAL CLAIMS 39
Verified and Acknowledged Examiner's Signature _____ Initials _____				INDEPENDENT CLAIMS 4
<b>ADDRESS</b> Welsh & Katz, Ltd. Eric D. Cohen 22nd Floor 120 South Riverside Plaza Chicago, IL 60606				
<b>TITLE</b> Method and system for routing transactions in an automatic call distribution system based on non-voice dialog agent skill set				
FILING FEE RECEIVED 1296	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:	<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees ( Filing ) <input type="checkbox"/> 1.17 Fees ( Processing Ext. of time ) <input type="checkbox"/> 1.18 Fees ( Issue ) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		